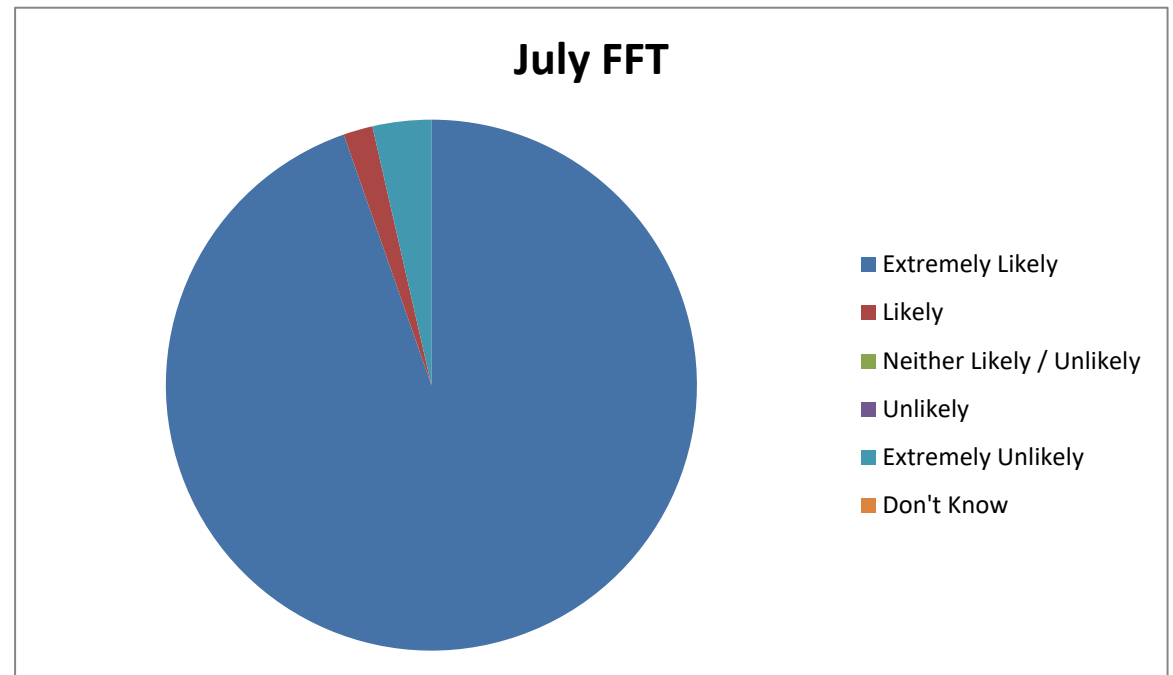


# Friends & Family Test – July 2019

How likely are you to recommend our practice to family and friends if they needed similar care or treatment?

1	Extremely Likely	53
2	Likely	1
3	Neither Likely / Unlikely	0
4	Unlikely	0
5	Extremely Unlikely	2
6	Don't Know	0



## Comments:

### What did we do well?

- Quality of GP

- Everything
- Can always get an appointment when needed, Reception very helpful
- Doctor excellent, very supportive and understanding
- Nurse Claire, very attentive
- Nothing to improve
- Dr C Moore fabulous as usual, listens well, has he right level of sympathy and practical
- Dr Burada really pleasant and helpful, what a grand bunch of Doctors
- Care and attention

**What can we do better?**

- All is good
- Nothing, stay the same, perfect
- I think you do a great job, as it is both Doctors and Receptionists and Nurses
- Earlier appointment