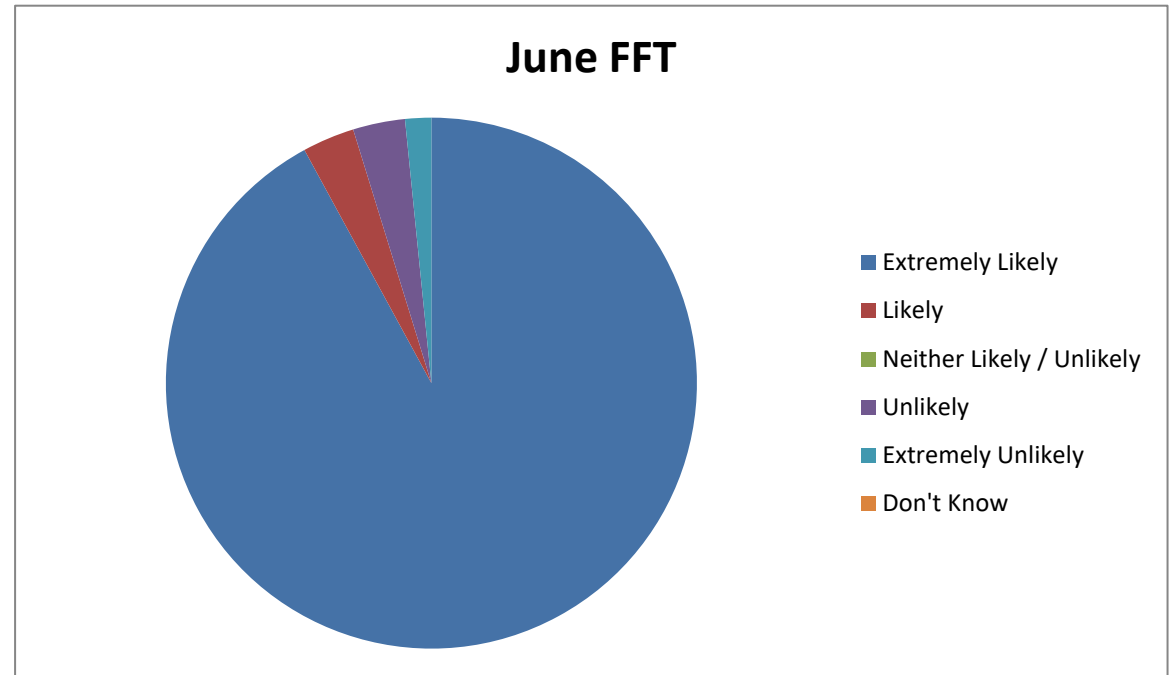


Friends & Family Test – June 2019

How likely are you to recommend our practice to family and friends if they needed similar care or treatment?

1	Extremely Likely	58
2	Likely	2
3	Neither Likely / Unlikely	0
4	Unlikely	2
5	Extremely Unlikely	1
6	Don't Know	0



Comments:

What did we do well?

- My treatment and care at this practice is excellent. I am always treated well and in a first class manner

- Caring for patients and time given to all
- Dr Loe was very professional and friendly, Receptionists also friendly and with a smile
- I was listened to and reassured by Dr Loe
- Rachel the Receptionist dealt with my dilemma so well, thoughtful and kind. Also Dr S Moore was fantastic – thank you both so much
- Dr Loe was excellent

What can we do better?

- Best doctors in the town
- All good, no changes
- Mary Poppins - perfect