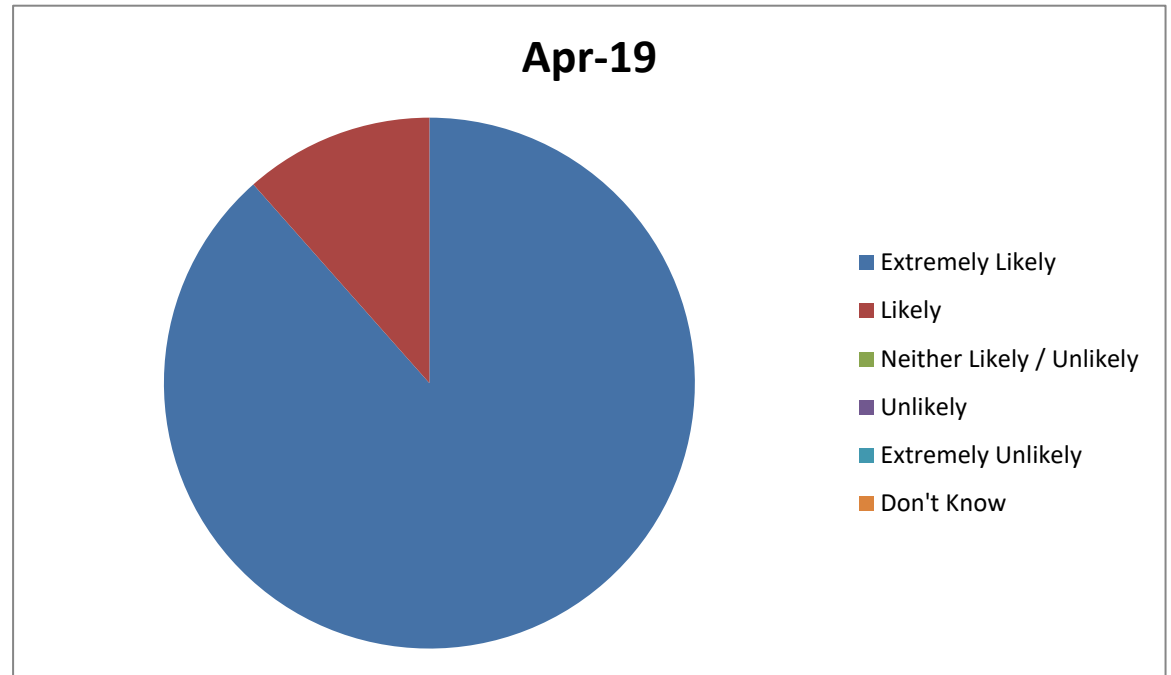


Friends & Family Test – April 2019

How likely are you to recommend our practice to family and friends if they needed similar care or treatment?

1	Extremely Likely	46
2	Likely	6
3	Neither Likely / Unlikely	0
4	Unlikely	0
5	Extremely Unlikely	0
6	Don't Know	0



Comments:

What did we do well? Receptionists very welcoming & helpful, Consultation with Dr very satisfactory who listened carefully to my wishes and helped me with completing a form, Excellent Dr & staff, Dr Penfold was fabulous with my daughter and made her totally at ease, Good attention and took the time to explain things, Very helpful & informative, As usual treated with kindness & respect, Lovely helpful Reception.

What can we do better? Nothing – I have been a patient for many years at this practice and have never had a reason to complain, please continue as you are!