

## **Self- Referral and Directory of Services**

Category	Description	Contact Details
Blood Tests	Routine blood tests by	Wootton Medical Centre
	appointment only	Website:
		https://woottonmedicalcentre.co.uk/
		Telephone: 01604 709922
		Opening hours: 08.00-18.30 Monday to Friday
		Northemates Constal Heavital
		Northampton General Hospital
		Website:
		https://www.northamptongeneral.nhs.uk/Services/Our-Clinical-Services-and-Departments/Pathology/Pathology.aspx
		Telephone: 01604 545402
		Opening hours are 9.00 – 17.30 Monday to Friday



Bereavement	The PALS /	Website:
Service	Bereavement	
	Service provide	https://www.northamptongeneral.nhs.uk/Services/Our-Non-Clinical-Services-and-
	sympathetic	Departments/Bereavement-Service.aspx
	information, advice and	<b>Telephone: Open hours:</b> Monday - Friday from 09:00 - 16:00, excluding bank holidays
	guidance to	<b>Telephone:</b> 01604 523489 or 01604 523454
	bereaved	
	relatives and carers by helping	Email: ngh-tr.pals@nhs.net
	them through the	
	practical	
	arrangements	
	following the death of a loved	
	one in	
	hospital.The team	
	can help you deal	
	with issues such	
	as:	
	Registering the	
	Death	
	Funeral Directors	
	The Coroner and	
	Coroner's Office	



British Pregnancy Advisory	This service is a safe and legal way to end a	Website: <a href="https://www.bpas.org/contact-us/bpas-northamptonshire/">https://www.bpas.org/contact-us/bpas-northamptonshire/</a>
Service	pregnancy at an early gestation without needing to attend a clinic	Contact details:  https://www.bpas.org/contact-us/bpas-northamptonshire/
	for treatment	The point with a part of the p
Breast Screening Services	Screening units do not offer drop-	Website:
Services	in screening on request. Breast screening for women aged 50-	https://www.nhs.uk/services/service-directory/northampton-bss/N10959614  Telephone: 01604 545825
	70 is by appointment only. Invitations for screening are	
	sent automatically to women up until their 71st	
	birthday. Women aged 71 or over can contact their	
	breast screening unit to make an appointment	



	every 3 years. Women with breast symptoms should see their GP.	
Carers Information and support	Northamptonshire Carers	Website: <a href="https://www.northamptonshire-carers.org/pages/category/support-we-provide">https://www.northamptonshire-carers.org/pages/category/support-we-provide</a>
	Helping hands at home	Website:  https://www.helpinghandshomecare.co.uk/our-locations/northampton/ Telephone: 0333 060 1225 or 01604 359097
	Care and Home care	Website: <a href="https://www.homecare.co.uk/homecare/listings.cfm/searchcounty/Northamptonshire">https://www.homecare.co.uk/homecare/listings.cfm/searchcounty/Northamptonshire</a>
	Carers UK	Website: <a href="https://www.carersuk.org/northamptonshire-carers/">https://www.carersuk.org/northamptonshire-carers/</a> Contact details: <a href="https://www.carersuk.org/contact-us/">https://www.carersuk.org/contact-us/</a>



Drugs, Alcohol, Gambling, and Homelessne ss	These pages on the website are for people with drug, alcohol or gambling problems who are homeless or worried about becoming homeless in Northampton.	Website: https://www.northampton.gov.uk/directory-record/2330/drugs-alcohol-or-gambling
	Drugs & Alcohol Rehabs in Northampton and near Northampton	Website:  https://www.rehab4addiction.co.uk/country-wide/drug-alcohol-rehab-northampton
	Substance to Solution	Website: <a href="https://www.changegrowlive.org/substance-to-solution-northamptonshire/northampton">https://www.changegrowlive.org/substance-to-solution-northamptonshire/northampton</a> Telephone:



		Telephone: 01604 545085/634700 ext 8011
		Opening hours: Monday to Saturday 08.30-16.30 Sunday and Bank Holidays 09.00-12.30
	Kettering General	Website:
	Hospital	https://www.kgh.nhs.uk/eye-casualty-department/
		General Enquiries
		Tel: 01536 492000
		E-mail: kgh-tr.enquiries@nhs.net
Health	We provide the	Website:
Visitors- children's	Healthy Child	
0-19	Programme, a	https://www.nhft.nhs.uk/0-19/
Services	planned series of	Children's Admin Llub To contact the team or find out any other information call, 0000 170 7055 (Man Fri 0,200m)
	contacts (face to	Children's Admin Hub To contact the team or find out any other information call: 0800 170 7055 (Mon-Fri 8:30am - 4:30pm) Email: CUSadminhub.nhft@nhs.net
	face or virtual via	Breastfeeding helpline: 077951 10109 for breastfeeding advice and support (Mon - Fri 9am - 3pm)
	video call) with children and	<b>ChatHealth</b> : text a school nurse for friendly, helpful advice. This service is designed for 11-19 year olds: 07507 329
		600 (Mon-Fri 9am-4pm)
	young people up to 19 years old	Health visitors facebook: www.facebook.com/Healthvisitors run by local health visitors to bring you the very latest
	and their families.	advice and information
	These contacts are	School Aged Immunisation service – you can call 0800 170 7055 (option 5) if you have query relating to your
	provided by a	school aged child's immunisations Monday to Friday 8.30am- 4.30pm



healthy visitor for children who are pre-school age, and school nurses who help to look after children who are school age. Our team also has an infant feeding support team, family nurses (if you are under 18 and pregnant), and children's weight management and continence services. We aim to support families across Northamptonshire providing a universal service for all, whilst also identifying those who might need

specific help.

**0-19 Live Chat -** To start 0-19 Live Chat click the orange button on the bottom right-hand side of the page. Via Live Chat you can book appointments for development **appointments and school aged** immunisation appointments(please remove), change or cancel appointments with the 0-19 service, ask for advice, information or signpost to local resources and services. You can ask general queries regarding the 0-19 service and also request a call back from a duty health visitor or school nurse regarding your child's health, wellbeing or behaviour All live chats are secure with end to end encryptions provided by a digital certificate and NHS information governance standards.

You could also discuss any of the above directly with the 0-19 Admin Hub on 0800 170 7055 (option 4)

0-19 Referral form

https://www.nhft.nhs.uk/0-19-referral-form



Maternity and New Pregnancy	This service is only for patients self-referring to Northampton General Hospital. Self-referral form available on the website	Website: <a href="https://maternity-referral.ngh.nhs.uk/">https://maternity-referral.ngh.nhs.uk/</a> If you have any difficulty or require any assistance with completing the form, please contact 01604 545430 (Monday-Friday 8:30-16:00).
	Community Midwifery	Website:  https://www.northamptongeneral.nhs.uk/Services/Our-Clinical-Services-and-Departments/Obstetrics-and-Gynaecology/Maternity/Your-Pregnancy/Community-Midwifery.aspx#:~:text=However%20if%20this%20is%20out,delivery%20suite%20on%2001604%20545058 Telephone: 01604 523529
Mental Health	Changing Minds Northampton – NHS psychological therapies services (IAPT), including cognitive behavioural therapy (CBT)	Website  https://www.nhs.uk/services/clinic/changing-minds-northamptonshire/NRW01/departments/SRV0339/nhs-psychological-therapies-services-iapt-including-cognitive-behavioural-therapy-cbt/  Telephone: 0300 999 1616 Email: keepingintouch@nhft.nhs.uk



NHS
Northamptonshire
Talking Therapies
Health is a talking
therapies service
for people living
with a long-term
condition such as
diabetes,
respiratory
difficulties (e.g.,
COPD), cancer
and
cardiovascular
disease (CVD).

We offer nonurgent psychological therapy for common mental health problems in the context of a long-term condition.

We support people from across Northamptonshir e, including Corby, Kettering, Website: https://www.nhft.nhs.uk/talkingtherapies/

**Telephone: 0300 999 1616** (9 to 5 weekdays)

Please note: NHS Northamptonshire Talking Therapies is not an emergency service. If you require urgent or out of hours mental health support please call <u>The Mental Health Number</u> (integrated mental health response hub) on **0800 448 0828** (lines available 24 hours a day, seven days a week).

## Self Referral form:

https://gateway.mayden.co.uk/referral-v2/76be1103-b59c-408e-baac-ec4e9210f65f



Wellingborough and Daventry.	
Child and Adolescent Mental Health Services (CAMHS) Our team supports Northamptonshir e's children and young people. Our service is the Children and Young People Mental Health Service and we are often known as CYMHS or CAMHS.	Website: <a href="https://www.nhft.nhs.uk/camhs/">https://www.nhft.nhs.uk/camhs/</a> Live chat – talk to us on CAMHS live 9am to 9pm, Monday to Friday  Text a school nurse – for friendly, helpful advice. This service is designed for 11- to 19-year-olds: 07507 329 600  Monday to Friday, 9am to 4pm  Phone – the consultation line for parents, carers, young people and professionals is available 9am to 9pm, Monday to Friday on 0800 170 7055  If you are in a crisis, at risk of self-harm or suicide – the CAMHS crisis team is open 24/7 and can be accessed by calling 0800 170 7055  Or:  Text Shout to 85258 at any time day or night. You can find out more by accessing the Give a Shout website  If your life is at imminent risk, call 999 for emergency help  How do I register for this service?
Who is this service for? Children and young people up to the age of 18 and registered with a GP in Northamptonshire.	How to access this service: We accept referrals from any professional background through our Referral Management Centre.  Young people and their families can speak to a member of our team live and online for advice and guidance through CAMHS Live.
Turning Point	Website: https://www.turning-point.co.uk/



		Telephone: <u>01234 219 817</u>
	Mind - Northampton	Website:  https://www.northamptonshiremind.org.uk/mind-in-northampton
		Telephone: 01604 634610 24/7 support telephone 0800 448 0828
NHS 111	NHS 111 online will not give you a diagnosis but will direct you to the best place to get help for your symptoms.	Website:  https://111.nhs.uk/  Call 111 if you cannot use the online service because you:  need help for a child under 5 have complex problems caused by an existing medical condition need to get end-of-life care



other ways to contact 111

If you have a hearing problem

Text relay

Call 18001 111 using the Relay UK app or a textphone. This is available 24 hours a day.

Find out how to use the Relay UK app or a textphone on the Relay UK website

If you need help in another language

British sign language (BSL)

Use signvideo.co.uk/nhs111

Other languages



		Call 111 and ask for an interpreter.
PALS	When you need advice, have concerns, or don't know where to turn. PALS can signpost to other organisations that may be able to help patients. This includes advocacy services, charity services, NHS England and other NHS Trusts.	Website: https://www.northamptongeneral.nhs.uk/Patients-and-Visitors/PatientAdviceandLiaisonService.aspx  Telephone: 01604 545784
Pharmacies	Local	Wootton Pharmacy Pharmacy 40 High St · 01604 706908 Open · Closes 6:30 pm In-store shopping-In-store pick-up-Delivery
		Tudor Pharmacy Pharmacy Tudor Court, Wootton Hope Dr - 01604 661663



Open · Closes 6 pm
In-store shopping-Delivery
Jhoots Pharmacy Pharmacy Wilks Walk, Grange PArk, Finney Dr · 01604 877297 Open · Closes 6 pm
In-store shopping-In-store pick-up-Delivery
The Mounts Pharmacy Pharmacy Campbell St · 01604 250838
Open · Closes 10 pm In-store shopping·In-store pick-up-Delivery
Delapre Pharmacy Pharmacy 52 Gloucester Ave · 01604 760033 Open · Closes 6 pm In-store shopping-In-store pick-up-Delivery
Regent Pharmacy Pharmacy 10-11 Regent St · 01604 250734 Open · Closes 9 pm In-store shopping-In-store pick-up-Delivery
Far Cotton Pharmacy Pharmacy Delapre Cr Rdd · 01604 874444 Open · Closes 6 pm



		In-store shopping-In-store pick-up-Delivery
Physiotherapy	Here at NHFT our physiotherapists are highly skilled, independent practitioners. Each specialises	Website: https://www.nhft.nhs.uk/physiotherapy/ (including Musculoskeletal (MSK) and Advanced Physiotherapist Practitioners (APP's)) Full contact details link
	in their own areas of further learning and	https://www.nhft.nhs.uk/contact
	specific skill sets. Who is this service for? Adults and Young people aged 12 years old or older, requiring assessment, diagnosis and treatment for musculoskeletal conditions.	
	Community Therapy	Website:  https://www.westnorthants.gov.uk/staying-fit-well-and-independent/community-therapy



The Community
Therapy Service
aim to support
you to live your
best life with your
disability or longterm condition
and connect you
to your local
community.

The service provides assessment and recommendation s for adults alongside additional support and advice.

This can range from the loan of equipment from the Integrated Community Equipment Store, arranging minor adaptations, or recommending major adaptations. We

Telephone: 030 126 7000



	may also make an onward referral to	
	another specialist service.	
	We also provide assessments for children with disabilities or long-term conditions who may benefit from adaptations to the home.  The service will provide a free assessment, support and advice.	
Podiatry	As the clinic is not part of the NHS, we accept self-referrals from the general public. (Please note: The car park pay machine only accepts card	Website: https://www.northampton.ac.uk/about-us/services-and-facilities/podiatry-clinic/ Email: podiatry@northampton.ac.uk  Telephone: 01604 893232  Our appointments run between 8.40am – 3.15pm.



	or contactless payments.). You will have a choice on whether you see a student or a graduate/speciali st, with the price reflecting which type of treatment respectively.	
Pregnancy	See British Pregnancy Advisory Service	
Sexual Health Clinic	We offer testing and treatment for sexually transmitted infections (STIs), Long Acting Contraception (Implants, depoinjections and coils), emergency contraception, complex contraception and HIV outpatient care	Mebsite: <a href="https://www.nhft.nhs.uk/sexual-health/">https://www.nhft.nhs.uk/sexual-health/</a> Emergency Contraception Pharmacies  ou can get FREE Emergency Contraception from 96-120 hours (3-5 days) after unprotected sex from one of the following pharmacies around our county. This is available for all age groups:  North Northamptonshire  Finedon Pharmacy – Finedon 95 Wellingborough Road, Finedon NN9 5LG Phone: 01933 680 330



Who is this service for? Our service is for everyone, whatever your gender, sexuality, age, race or faith. We also run dedicated clinics for young people.

AN Patel (Mill Rd) Pharmacy 181 Mill Road, Kettering, NN16 0RH

Thursfields Pharmacy 63-65 Gold St, Kettering NN16 8JB Phone: 01536 484805

Odessey Pharmacy 50 Trafalgar Square, Kettering, NN16 8DD Phone: 01536 513820

Harborough Fields Pharmacy 160 Newton Rd, Rushden NN10 0GP Phone: 01933 469157

Thrapston (Avicenna Partner) - Kettering 46 High Street, Thrapston, Kettering NN14 4JH

Phone: 01832 732444

A1 Chemist - Wellingborough 4 Herriotts Lane, Wellingborough NN8 4PT

Phone: 01933 222748

Priors Hall Pharmacy - Corby 7 Regents Place, Priors Hall Park, Weldon, Corby, NN17 5GT

Phone: 01536 214366

Mr Pickford's Express Pharmacy - Corby 6 -8 Spencer Court, Willow Place Shopping Centre Corby NN17 1NU

Phone: 01536 264014

**Howitts Chemist** 



	10 High St, Desborough, NN14 2QS
	Phone: O7709 787166
	West Northamptonshire
	Parklands Pharmacy
	1a Coppice Drive, Northampton, NN3 6ND Phone: 01604 647113
	Filone: 01004 047113
	Superdrug
	9-11 Wood Street, Grosvenor Centre, Northampton, NN1 2ED Phone: 01604 624817
	Succlement and McKanria Abbay Hayra Bharmany
	Spackman and McKenzie - Abbey House Pharmacy Abbey House Surgery, Golding Close, Daventry NN11 4FE
	Phone: 01327 702617
	Superdrug Daventry
	Units 1&2 Foundry Walk, Daventry, NN11 4PN Phone: 01327 878828
	Phone: 01327 878828
	Far Cotton
	Delapre Crescent Road, Far Cotton, Northampton, NN4 8NG Phone: 01604 874444
Northampton General Hospital	Website:
Ocheral Hospital	https://www.northamptongeneral.nhs.uk/Services/Our-Clinical-Services-and-Departments/Medicine/Sexual-
	Health-in-Northamptonshire/Sexual-Health-in-Northamptonshire.aspx
	Telephone: 0300 027 0110



Sharps Container Disposal		Website: https://www.westnorthants.gov.uk/bin-collection-services/clinical-waste-and-sharps-collection Sharps collection times
		Sharps collections are only available pre-booked in:  Daventry area: Thursday Northampton area: Monday and Friday
		South Northamptonshire area: Tuesday - must be booked by 4pm on Monday <a href="https://www.northampton.gov.uk/xfp/form/505?council=wnc">https://www.northampton.gov.uk/xfp/form/505?council=wnc</a> Daventry Telephone: 01327 871100 <a href="https://www.northampton.gov.uk/xfp/form/258">https://www.northampton.gov.uk/xfp/form/258</a> Northampton area Telephone: 0300 330 7000 <a href="https://www.northampton.gov.uk/xfp/form/443?council=wnc">https://www.northampton.gov.uk/xfp/form/443?council=wnc</a> South Northampton area Telephone: 01327 871100
Social Prescriber	Referral through GP Practice Only – No GP appointment needed	Social prescribing involves helping people to improve their health and well-being by connecting them to activities in the community. Link Workers connect those feeling lonely, overwhelmed or in need of help to a range of local support, from community and activity groups to work, debt or housing advice.  Our Social Prescriber Link Workers, can help with getting people to focus on their own priorities and the things that affect their well-being as well as supporting people to take more control of their health and introducing people to groups and activities in the community
Social Services	Adult Social Care and wellbeing	Website:  https://www.westnorthants.gov.uk/adult-social-care-and-wellbeing



	Reporting a concern for an adult	Telephone: 0300 126 7000 <a children-and-families"="" href="https://www.westnorthants.gov.uk/adult-social-care-and-wellbeing/reporting-concern-about-adult&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;th&gt;&lt;/th&gt;&lt;th&gt;Social Services for Children&lt;/th&gt;&lt;th&gt;Website:  &lt;a href=" https:="" www.westnorthants.gov.uk="">https://www.westnorthants.gov.uk/children-and-families</a>
	Reporting a concern for a child	https://www.westnorthants.gov.uk/children-and-families/report-concern-about-child
Stop Smoking Service		Website: https://www.westnorthants.gov.uk/stop-smoking-drug-and-alcohol-support/stop-smoking  Referral form https://northamptonshire- self.achieveservice.com/service/Contact_the_West_Northamptonshire_Stop_Smoking_Service Telephone: 0300 126 5700 Email: smokefree@westnorthants.gov.uk
Transport – non urgent	Individuals who require non-emergency patient transport can call the EMAS booking line on 0300 300 3434 to secure a	Website: <a href="https://www.icnorthamptonshire.org.uk/non-emergency/#:~:text=Individuals%20who%20require%20non%2Demergency,the%20date%20of%20their%20appointment">https://www.icnorthamptonshire.org.uk/non-emergency/#:~:text=Individuals%20who%20require%20non%2Demergency,the%20date%20of%20their%20appointment</a> Telephone: 0300 300 3434



slot. EMAS will agree to providing transport after assessing an individual's needs against the criteria.

Patients need to book their transport no later than 72 hours before the date of their appointment. The EMAS booking line is open between 8am and 8pm, seven days a week.

Patients with a hearing or speech impairment should contact the service on 18001, followed by the full phone number. These patients must have access to the Next Generation Text Service.

What is non-emergency patient transport?

East Midlands Ambulance Service (EMAS) offers non-emergency patient transport to people who need travel assistance to safely attend their hospital appointments.

Ambulance transport is only available for patients with a medical condition that prevents them from independently travelling to hospital.



Walk-in	For non-urgent,	
Centres	non-life-	Corby Urgent Care Centre
	threatening	Cottingham Road
	concerns	Corby
		Northamptonshire
		NN17 2UR
		Opening hours
		Monday 8am – 8pm
		Tuesday 8am – 8pm
		Wednesday 8am – 8pm
		Thursday 8am – 8pm
		Friday 8am – 8pm Saturday 8am – 8pm
		Sunday 8am – 8pm
		Milton Keynes urgent care
		The Urgent Care Centre,
		Hospital Campus, Standing Way.
		Eaglestone, Milton Keynes, MK6 5NG
		Tel: 01908 303030
		Open 24 hours
	Northampton	Website:
	General Hospital	
X-ray Walk in		https://www.northamptongeneral.nhs.uk/Services/Our-Clinical-Services-and-
		Departments/Radiology/Attending-for-an-Xray.aspx



All appointment can be made by Ringing the GP x-ray booking lin 01604 544397 between the hours of 08.00 and 18.00 Monday to Frida	Contact details  General X-Ray: 01604 544397  Walk-in between 08.30 – 17.00 Monday to Friday