**Patient Suggestions – March and April 2024**

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| **Patient Suggestion** | **Practice Response** |
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| A mole check clinic would be beneficial for a check and referral | Patients can book in with any GP for a mole check and discuss appropriate treatment pathway. |
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| Would be a good idea to have 2 reception points as we are often left for a long time just for a simple collection | This is a fair point and one which has been considered at the Practice. Due to room space and floor layout, we are not able to proceed with this further at present. However, to save time and queuing, we do recommend, not limited to, the following.   1. We do ask patients to book in via the patient check in screen to mark themselves as arrived. 2. Patients can put repeat prescriptions’ box in the front foyer, on the facing wall under the McMillan poster. |
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| Put a prescription box out for repeat prescriptions, no standing in surgery reception | A prescription box has been placed in the front foyer, on the facing wall under the McMillan poster. |