



Reasonable Adjustments' Digital Flag

Easy Read Information for Patients

We want our services to be easy for everyone to use.

Some people need extra help when using healthcare services.

This is called a reasonable adjustment.

A Reasonable Adjustments Digital Flag is a note on your NHS record.

It tells healthcare staff how we can support you better.

You may need reasonable adjustments if you:

- have a disability
- have a long-term health condition
- are autistic
- have a learning disability
- have mental health needs
- find it hard to communicate or understand information

Examples of reasonable adjustments:



- longer appointments
- a quiet waiting area
- information in large print or Easy Read
- help with communication
- support from a carer or advocate

How the digital flag helps:

- staff can see what support you need
- your needs are not missed
- you do not have to explain the same thing again

With your permission, this information can be shared with other NHS services involved in your care.

Your choice:

- we will ask your permission before sharing information
- you can ask for changes at any time
- we will review your needs regularly

How to tell us:

You can tell us:

- when you register with the practice



- during an appointment
- by speaking to reception or the admin team

If you think you need extra help, please let us know or please complete a questionnaire via the links provided:

<https://woottonmedicalcentre.co.uk/wp-content/uploads/2026/03/Reasonable-adjustment-standard-font-and-Questionnaire.pdf>

We are here to support you.