

Minutes of the meeting of the Wootton Medical Centre (WMC)
Patient Group

held at the Wootton Community Centre Jubilee Room
on Monday 20th July 2026

Present:

Patient Representatives: Phil Jones (Chair); Gill White (Minutes); Jean Penny;
Jane Larkin; Sue Davies; Jean Hawkridge

WMC Representatives: Dr Burada; Lisa Marotta; Alison Matthews

PJ welcomed Dr Burada, Sue and Jean H to the meeting.

1. Apologies for Absence

Dorothy Faulkner

2. Minutes of the previous meeting

2.5 **Dr B** advised that if a patient does not have capacity to receive messages or telephone calls then it is the responsibility of the carer to change contact details for that patient. There is also a consent form in reception that can be completed for revised patient details.

PJ requested a copy to be sent to him.

2.6 The WMC newsletter has been produced and published.

3 **PJ** stated that outline information would be useful for the PPG

Dr B advised that questionnaires are regularly updated and shared. Anima is still work in progress and with AI it learns as it grows. It will adjust following comments and is trying to produce a shorter form. Anima sends out random questions to patients in order for it to learn and improve. WMC inform Anima of any problems, it has an interactive relationship.

Dr B advised that the PPG is informed of all relevant information. Any internal voting is confidential to WMC but she will always vote for what she feels is best for the practice, patients and village. The practice is totally transparent. It is required to work with other practices. If the NHS make decisions the practice cannot change them.

4 **Dr B** advised that the practice has looked into a blood pressure monitor for the waiting room. One reading is of no value, if there was concern over blood pressure then systems are in place for monitoring.

WMC does have a call back service.

7 Patients are aware that WMC receptionists can complete the Anima form over the telephone or in person and will make a note on a patients record if they are unable to use Anima themselves.

The information given on Anima gives the GP advanced information before the patient is seen.

With the information above, the previous minutes were agreed as a true Record.

3. Updates and news from the Practice

- Anima update
- Affect in reducing the number of patients phoning the surgery
- Reasonable Adjustment Digital Flag
- Agewell sessions update – the sessions have stopped due to the lack of visitors. This may be re-established in the future.
- The Gold Carers Award has been sent to Panel, and we should hear by August/September.
- Wootton Medical Centre has submitted a Learning Disabilities award, which will be going to panel in September 2026.
- The PCN has a Frailty Team to which WMC pay for the service however it is not benefitting from as often patients prefer to see their own familiar GP's rather than being referred to the PCN which has GP's, pharmacists, social practitioners, etc.
- WMC have two new GP's starting, one in August and the other in November giving a total of 6 GPs.
- **LM** suggested that there was no need to discuss updates which are in the newsletter, or circulated updates shared with the PPG in-between meetings to avoid duplication at PPG meetings. but any changes can be discussed at PPG meetings.
- **LM** asked PJ to forward her any topics patients would like to be included in their newsletter, e.g. diabetes, flu, etc.
- **SD** asked whether the practice has 'specialist GP's'. **Dr B** advised that all GP's need to know about everything to give a well-rounded surgery, however some may have more knowledge about specific areas. Extended Access provides a menopause clinic on behalf of our patients, where appointments are booked via the surgery. Wootton Medical Centre liaises with Towcester and Grange Park for special areas, e.g. coils removal/insert, vasectomy and micro suction.
- **Dr B** – some patients may prefer to see a particular GP but as Wootton is a small surgery, patients should be open to seeing any GP.
- **SJ** to send details to LM re the emergency contact pots.

4. CKD Meeting

- A meeting has been arranged for 11th August 2-4 pm and it would be useful if a member from the PPG attended to share information. In the absence of a volunteer **PJ** agreed to attend.
- This is a pilot scheme for chronic kidney disease finding people who have the disease. Patients are invited to produce a urine sample which when tested, may identify the need for early treatment to slow down the disease.

5. Mike Reader MP

- Following the Wootton Parish Council AGM, Mike Reader had a chat with Phil and Gill and showed interest in joining one of the PPG meetings. He stated that he was aware of the problem with the size of the surgery and also hinted about a possible walk-in-centre for Northampton. After contacting his executive assistant, the date of Monday 2nd November was agreed.
- **PJ** asked whether the meeting should be open to patients of just the PPG. It was unanimously agreed that it should be just for the PPG.
- The format for the meeting should include:
 - (i) Healthcare
 - (ii) Changes
 - (iii) Walk-in-Centre
 - (iv) New surgery

6. Facebook page and Instagram

- The PPG now has an Instagram account and has joined the Patients Association.
- Some patients have concerns, but FB should not be a platform for complaints. **LM** requested that any complaints should be sent directly to the practice.

7. Date of Next Meeting

Monday 2nd November 2026 at 12 noon in the Jubilee Room at Wootton Community Centre.